#### **COLD TREATMENT**

- 1. Ensure heating pad is removed from the wrap.
- 2. Chill the gel pack as desired.
- 3. Insert the gel pack into the wrap.
- 4. Place on top of area to be treated.
- 5. After use, dry the wrap before storing

Note: During use, check skin under wrap frequently. After use, dry the wrap before

#### CARE INSTRUCTIONS:

The heating pad wrap and strap can be hand-washed or machine washed separately. Prior to washing, remove heating pad and/or gel pack and connect the hook and loop fasteners on each piece to prevent them from damaging the item during the wash cycle. Air-dry the wrap and strap; do not tumble dry.





## **RESTRICTED HEATING PAD USES**

For additional warnings, please see the Important Safety Instructions and Cautions sections.



Not for use by children

Do not use

under covers



Do not sleep while using heating pad





crease heating pad



Do not sharply fold or

## LIMITED THREE YEAR WARRANTY

Conair will repair or replace (at our option) your unit free of charge for 36 months from the date of purchase if the appliance is defective in workmanship or materials.

To obtain service under this warranty, return the defective product to the service centre listed below that is nearest you, together with your purchase receipt and \$7.50 for postage and handling. In the absence of a purchase receipt, the warranty period shall be 36 months from the date of manufacture.

ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE 36 MONTH DURATION OF THIS WRITTEN, LIMITED WARRANTY.

IN NO EVENT SHALL CONAIR BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER.

This warranty gives you specific legal rights, and you may also have other rights, which vary from province to province.

#### SERVICE CENTRE:

Conair Consumer Products ULC 100 Conair Parkway, Woodbridge, Ontario, L4H 0L2.

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For information on any Conair product call 1-855-926-6247 or visit us on the web at: www.conaircanada.ca.

Consumer Call Centre E-mail Consumer\_Canada@Conair.com

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#### IB-14548

# **IMPORTANT SAFETY** INSTRUCTIONS DO NOT DESTROY

DANGER - To reduce the risk of burns, electric shock and fire, this product must be used in accordance with the following instructions:

- 1. Read all instructions.
- 2. ALWAYS UNPLUG THE UNIT FROM THE ELECTRICAL OUTLET **IMMEDIATELY AFTER USING.**
- 3. Do not use while sleeping. Avoid falling asleep while using the product.
- 4. Do not use on an infant or an animal.
- 5. This pad is not to be used on or by any individual with certain disabilities, sleeping or unconscious person, or a person with poor blood circulation unless carefully attended.
- 6. Do not use on areas of insensitive skin.
- 7. Burns can occur regardless of control setting; check skin under pad frequently.
- 8. Never use pad without removable cover in place.
- 9. Do not use where oxygen is being administered.
- 10. Do not use pins or other metallic means to fasten this pad in place.
- 11. Do not sit on or crush pad avoid sharp folds.
- 12. Never pull this pad by the supply cord.
- 13. Do not use the cord as a handle.
- 14. Carefully examine inner cover and line cord before each use. Discard the pad if inner covering or line cord shows any sign of deterioration.
- 15. Do not tamper with this pad in any way. There are no user-serviceable parts. If, for any reason, this pad does not function satisfactorily, return to authorized service center at address given.

16. Do not use this pad with liniment, salve or ointment preparations that contain heat-producing ingredients as skin burns could result. Use wherever hot applications are desirable for personal comfort, and wherever recommended by your physician or dentist for the relief of pain.

Do not sit on

heating pad

- 17. Loop cord loosely when storing; tight wrapping may damage cord and internal parts.
- 18. Keep the pad away from heated surfaces.
- 19. Place pad on top and not under the part of the body needing heat.
- 20. Do not put this pad in the microwave.
- 21. Do not leave pad unattended, especially if children are present.
- 22. Do not use pads underneath bedcovers and other types of blankets. Do not place covers, such as sheets and blankets, above pads. Only the cloth cover provided with the pad should be used.
- 23. Do not use pad on sensitive skin or when taking medication that can cause sensitive skin.

# SAVE THESE INSTRUCTIONS

#### HEATING PAD COMPONENTS

- Machine Washable Wrap and Strap (Figure 1)
- Heating Pad (Figure 2)
- Gel Pack (Figure 3)







Figure 3

#### Cautions:

- This product does not have an automatic off feature. Slide switch to "0" when done.
- The cloth cover must always be used with the heating pad. An absorbent sponge is provided for moist heat application.
- This heating pad should not be used in the following cases: If you have diabetes, tuberculosis, benign or malignant tumors, phlebitis and thrombosis, hemorrhages, inflammation of the skin, undetermined calf pain or joint pain, or if you have poor circulation. Consult a physician before using if you have any kind of fungal infection, swelling, fracture or persistent pain.
- Consult your physician should you have any therapeutic questions regarding use of this heating pad.
- Do not use on any unexplained pain, or swollen muscles, or following a serious muscular injury before consulting your physician.
- Keep away from children.
- Discontinue use of product if pain increases or swelling occurs after application.
- Do not use while bathing or showering. Use only in a dry area.
- Consult your doctor before using in case of illness or medical condition, including but not limited to pacemaker use, pregnancy or cancer.
- If you experience pain in a muscle or joint for a prolonged period of time, discontinue use and consult your doctor. Persistent pain could be a symptom of a more serious condition.
- Never use any heating products on open wounds, discolored areas, or any area of the body that is swollen, burned, bruised, inflamed or where skin eruptions, ulcerated sores or varicose veins are present.
- This product should never be used by any individual suffering from any ailments that would limit or altogether inhibit the user's capacity to feel or have any sensation in the body part that this product is being used for.
- Use of this product should be pleasant and comfortable. Should pain or discomfort result, discontinue use and consult your physician.
- Ensure that your hands are dry when operating the controls or removing the plug.

# O BENEFITS

**CONAIR** 

**ACTIVE LIFE HEATING PAD** 



# **HAVE A OUESTION?**

Please do not return this product to the retailer.

### **CALL US FIRST!**

Our customers service and product experts are ready to answer ALL your questions. Please call our TOLL-FREE customer service number at: 1-855-926-6247 Or visit us online at www.conaircanada.ca

#### **Model HP09C Instruction Booklet**

For your safety and continued enjoyment of this products, always read the instruction book carefully before using.

#### **HOW TO ASSEMBLE**

To assemble the heating pad, insert the heating pad completely into the wrap with the electric cord extending out from the wrap. If cold treatment is desired, follow instructions in the Cold Treatment section.

# OPERATING INSTRUCTIONS

#### **HEAT TREATMENT**

- 1. Plug the electrical cord into a 120V AC electrical outlet.
- 2. Slide the switch to "I". The power indicator light will illuminate to signal that the
- 3. Set the switch to choose between "I" and "II" levels. Start on "I" before moving to "II".
- 4. Place heating pad on top of the area to be treated. For smaller areas, such as the knee, place wrap around the area and attach using the hook and loop fastener. For treatment of larger areas, such as the back, use the strap to extend the wrap as needed to reach and cover the treatment area as desired.
- 5. When treatment is done, slide the switch to "0" and unplug. Note: This unit does not have an auto-off feature!

